



National Cash Transfer Office

UPDATE ON GRIEVANCES INVESTIGATED SO FAR FOR AFRICA NETWORK FOR ENVIRONMENT AND ECONOMIC JUSTICE (ANEEJ)

S/N	STATES	GRIEVANCE	DATE	UPDATES
1.	OSUN STATE	Fraudulent money demand from beneficiaries	11 th November 2019	The Head of Operations, Head MIS, D.O, CTFs Osun SCTU were removed from the programme after the investigations
2.	ANAMBRA STATE	Underpayment of beneficiaries by a CTF	11 th to 14 th September, 2019	The CTF was removed from the programme
3.	OSUN STATE	Fraudulent demand of money from beneficiaries	15 th July, 2019	Desk officer Odo Otin LGA & CTFs were removed from the programme
4.	GOMBE STATE	Fraudulent demand of money from beneficiaries	21 st September, 2019	The Head of Unit was removed from state office and a replacement made immediately
5.	EDO STATE	Extortion of beneficiaries by CTF	30 th April, 2020	The CTF was dropped from the programme
6.	KATSINA STATE	Beneficiary impersonation	17 th to 24 th April, 2020	CTF was removed from the programme and genuine

				beneficiaries to be re-enrolled
7.	KATSINA STATE	Allegations and counter allegations to the NPC, NCTO in respect of CTF's suspension by the ICPC	28 th April, 2020	The Desk officer and CTF in question, (Ingawa LGA) were dropped from the programme
8.	TARABA STATE	Short payment, Beneficiary impersonation and Extortion	5 th to 11 th May, 2020	CTF has been removed, original beneficiaries will be re-enrolled, among others.
9.	GOMBE STATE	District head extorting beneficiaries	5 TH May, 2020	Formal complaint to be made to both the Traditional Head and Chairman of Bolari East Ward, Gombe LGA, by the Gombe SCTU directing the District head to refund monies to the beneficiaries
10.	GOMBE STATE	Extortion of non-beneficiaries by CTF in his capacity as staff of SOCU	11 th May, 2020	Matter to be sent to SOCU for further investigations
11.	KEBBI STATE	Extortion of non-beneficiaries by spouse of a CTF.	16 th January, 2020	The CTF has been removed from the programme.
12.	KOGI STATE	Complaint made out against Desk Officer, Adavi LGA	25 th to 27 th March, 2019	The case was dismissed as complainant withdrew the allegations in the

				course of investigations
13.	CROSS RIVER STATE	Allegations made out against CTF and Village head of Odukpani LGA	28 th February to 2 nd March, 2019	LG GRO removed from the programme in the course of investigations
14.	NIGER STATE	Allegations on Beneficiary impersonation made out against the CTF of Wushishi LGA	10 th May, 2019	The CTF was removed and the beneficiaries that were impersonated, will be re-enrolled into the programme
15.	KATSINA STATE	Allegations on Bribe and Extortion against CTF of Rimi LGA	22 nd to 25 th September, 2019	The CTF was removed and also made to pay back all that he has received from the beneficiaries, among others
16.	TARABA STATE	Allegations of extortion made out against the CTFs of Gassol and Ussa LGAs	1 st to 5 th July 2019	Investigations showed allegations were baseless and malicious
17.	ADAMAWA STATE	Allegations of under payment of arrears of beneficiaries in Michika, Song and Girei LGA	31 st October to 4 th November, 2019	The beneficiaries were paid their full amount after investigations were conducted

